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DEC 30 2009

Docket No. P02799

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No. : 10/757,221  
Applicant(s) : Kaplan et al.  
Filed : 1/13/2004  
Title : On-Location Electronics Troubleshooting Services System  
T.C./A.U. : 3629  
Examiner : Matthew L. Brooks  
Conf. No. : 3786  
Docket No. : P02799  
Customer No. : 28548

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

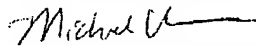
NOTICE OF APPEAL FROM THE EXAMINER  
TO THE BOARD OF PATENT APPEALS AND INTERFERENCES

Honorable Commissioner,

Applicant hereby appeals to the Board of Patent Appeals and Interferences from the last decision of the Examiner mailed 10/05/2009, finally rejecting claims 1-32.

The previously paid notice of appeal fee and appeal brief fee will be applied to this reinstated appeal pursuant to MPEP § 1204.01 and the latest Office actions which stated, "The previously paid notice of appeal fee and appeal fee brief can be applied to the new appeal". However, if there are any further fees necessitated by the foregoing communication, please charge such fees to our Deposit Account No. 50-1887, or if the amount submitted herewith is greater than the amount required, please credit any overpayment to our Deposit Account No. 50-1887.

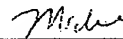
Respectfully submitted,

Date: December 30, 2009

Michael D. Volk Jr. (Reg. No. 59,338)  
STONEMAN VOLK PATENT GROUP  
P.O. Box 40070  
Phoenix, AZ 85067-0070  
Tel: 602.263.9200 | 888.252.2200  
Fax: 602.277.4883  
<http://www.patentdoc.com/>

## CERTIFICATE OF TRANSMISSION

I hereby certify that, on the date shown below, this correspondence is being transmitted to the U.S. Patent and Trademark Office by facsimile transmission (Fax. No. (571) 273-8300).

Date: December 30, 2009

Signature

Michael D. Volk Jr.

(type or print name of person certifying)